

# Best of Staffing® Client Satisfaction 2018

## Best of Staffing® Talent Satisfaction - 5 Year Diamond Award



Presented in partnership with CareerBuilder, the Best of Staffing® list is the nation's only award that recognizes staffing agencies that receive remarkable reviews from their clients and talent. Fewer than 2% of all staffing agencies in North America earned the 2018 Best of Staffing® award for providing exceptional service quality to their clients and talent.

In order to participate, Belcan TechServices provided Inavero with a list of 100% of clients who were billed for services and 100% of the talent who were placed on assignment during three or more consecutive months between August and October of 2017.



## How Belcan Achieved the Award

Belcan surveyed everyone with one question, “How likely is it that you would recommend Belcan to a friend or colleague?” Customers and talent were asked to respond based on a scale of 1 to 10 with 10 being the highest. After easily meeting Inovero’s response rate and Net Promoter® score requirements, we are proud to announce that Belcan has been placed on the Best of Staffing® Client Satisfaction list for the fourth time within the last five years, as well as the Best of Staffing® Talent list for the sixth consecutive year. Overall, we received a score from our clients that is more than seven times the industry average.

“

A very positive experience.

“

Everyone I’ve ever been in contact with at Belcan has been professional, customer service minded and provided great candidates.

“

Very helpful staff with quick responses.

“

Belcan has always been very supportive - I feel like we’re a team.

### Client:

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**64%**

gave a score of 9 or 10

**95.7%**

gave a score of 7 - 10

### Talent:

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**64.2%**

gave a score of 9 or 10

**87.6%**

gave a score of 7 - 10

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